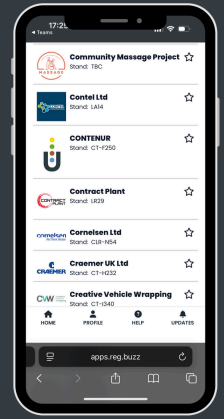


Maximise Your Event Success with the ESS Expo App

Your ultimate tool for navigating the show, connecting with attendees and setting up meetings in advance.

Follow these simple steps to get started.



QUICK START GUIDE

Access the app in 3 simple steps:

- 1. Scan the QR Code** (or click the link)
- 2. Log in** with your registered email or mobile number. (You must be registered for the event with an exhibitor pass)
- 3. You're in!** Explore exhibitors, sessions and your event schedule instantly



FAQs

Full FAQs on the next page!

Need Help?

Message us via [this link](#) for a prompt response

FAQS

1. Do I need to download the app?

No — the ESS Expo 2025 Event App runs directly in your web browser. Simply scan the QR code or click the link to log in. No downloads or app store accounts required.

2. How do I access the app?

Scan the QR code provided or click the app link. Log in using the email address or mobile number registered to your exhibitor account. To register as an exhibitor, you need to register for an exhibitor pass in the Ezone.

3. What can I do as an exhibitor on the app?

Manage your profile: Ensure your stand, products, and company details are up-to-date.

Connect with attendees: Receive and reply to messages directly in the app.

Book and confirm meetings: Manage requests and keep track of your schedule.

Showcase products/services: Highlight offerings attendees can bookmark or view.

4. How do attendees find my stand?

The interactive floor plan helps visitors locate your stand quickly. It will be added to the app at least two weeks before the show. If attendees have favourited your profile, they'll also get personalised recommendations to visit you.

5. Can I message attendees directly?

Yes. Attendees can send you meeting requests or messages, and you can respond through the app's integrated messaging system. You'll receive notifications so you don't miss opportunities.

6. How do meetings work through the app?

You can:

Accept, decline, or propose new times for meeting requests.

View your confirmed meetings in the "My Event" schedule.

Keep all your ESS appointments organised in one place.

7. How do I update my company information in the app?

Simply update your company profile on the Exhibitor Hub website. All changes made there will automatically sync with the app.

8. Is my digital badge in the app too?

The digital badge feature is for attendees, but as an exhibitor you'll still be able to access your exhibitor pass separately. The app is mainly your networking, scheduling, and visibility tool.

9. What if I have technical issues?

If you experience any problems, please visit the Registration Desk onsite. Any member of the ESS team will be able to assist you.

10. Does using the app cost anything extra?

No. The ESS Expo 2025 Event App is included as part of your exhibitor package.

👉 **Tip for Success:** The more complete your exhibitor profile, the more likely attendees are to find and engage with you. Add images, descriptions, and products in advance for maximum visibility.